LCQ11: Arrangement for emergency temporary fresh water supply

Following is a question by the Hon Alice Mak and a written reply by the Secretary for Development, Mr Michael Wong, in the Legislative Council today (June 20):

Question:

Some residents of the Tsing Yi District have complained to me that last month, the fresh water supply to a number of public rental housing estates in the District was disrupted due to fresh water mains burst, but not until three and four hours respectively after the burst incident did the water tanks and water wagons deployed by the Water Supplies Department (WSD) to the District to provide emergency temporary fresh water supply arrive, and the quantity of water supplied by them was also inadequate. Regarding the arrangement for emergency temporary fresh water supply, will the Government inform this Council:

- (1) of the respective current numbers of water tanks and water wagons under the WSD, together with a breakdown by the operational region (i.e. Hong Kong and Islands, Kowloon, New Territories West and New Territories East) to which they belong;
- (2) whether the WSD has drawn up a performance pledge that upon learning that the normal water supply to a certain area has been disrupted, an adequate quantity of fresh water must be supplied temporarily to the area within a certain period of time; if so, of the details; if not, whether the WSD will draw up such a performance pledge;
- (3) of the average time taken by the WSD in the past three years to deploy water tanks and water wagons respectively to areas in which normal water supply was disrupted, and set out the relevant figures by operational region;
- (4) whether the WSD has reviewed if the time taken to deploy water tanks or water wagons was too long; if the WSD has reviewed and the outcome is in the affirmative, of the reasons for that, whether insufficient emergency temporary water supply facilities was one of the causes, and of the authorities' improvement measures; and
- (5) how the WSD assesses, after confirming the need to supply fresh water to a certain area temporarily, the number of water tanks or water wagons needed to be deployed?

Reply:

President,

When the Water Supplies Department (WSD) suspends fresh water supply for repair of bursting or leaking of water mains, the Department will assess the duration of suspension required. If it is expected that the supply of fresh water will be suspended for more than three hours, the Department will arrange for the provision of emergency temporary water supply, including standpipes, water wagons and/or water tanks, to the affected residents within three hours after the suspension of fresh water supply.

According to records, the WSD received report of a fresh water main burst at Chung Mei Road, Tsing Yi at 6.28pm on May 17. Staff was deployed to the site to isolate the bursting fresh water main for repair immediately. The bursting fresh water main was completely isolated at 7.45pm, and the supply of fresh water to seven buildings in Cheung Hong Estate and Cheung Ching Estate was therefore suspended. The WSD delivered the first batch of eight water tanks to the affected buildings at 8.30pm to provide emergency temporary fresh water for the residents. The remaining two water wagons and the second batch of eight water tanks were also delivered successively to the site from 9.30pm to 12.06am.

My response to the five parts of the Hon Mak's question is as follows:

(1) The WSD normally provides emergency temporary fresh water supply in the form of standpipes, water wagons and/or water tanks. The standpipes will be installed on site. The distribution of water wagons and water tanks in various regions of the WSD is tabulated below:

II I	Number of water wagon	Number of water tank
Hong Kong and Islands Region	2	58
Kowloon Region	2	14
New Territories East Region	2	54
New Territories West Region	4	62

Note: The water wagons and water tanks in each region can be mobilised across regions to provide support.

(2) The WSD's current performance pledge on provision of emergency temporary fresh water supply is as follows:

Performance Pledge	Target
IIWATER SIINNIV ATTER ISNIATION OT NIIRST	Attain 85% within 3 hours

Note 1: If fresh water supply interruption is expected to last for not more than three hours, the WSD will normally not provide emergency temporary fresh water supply.

Note 2: The WSD has been able to meet the target since the establishment of

the performance pledge in 2013.

(3) In the past three years, the average time required for the provision of emergency temporary fresh water supply (including standpipes, water wagons and/or water tanks) after the closure of burst water mains in various regions of the WSD is tabulated below:

	2015	2016	2017
Hong Kong and Islands Region	0.65 hours	0.62 hours	0.71 hours
Kowloon Region	0.50 hours	0.32 hours	0.30 hours
New Territories East Region	1.05 hours	1.35 hours	1.50 hours
New Territories West Region	0.31 hours	0.44 hours	0.40 hours

Standpipes, which are installed on-site, can provide emergency temporary fresh water supply more quickly. The WSD has no separate statistics on the time required to deliver water wagons and water tanks for provision of emergency temporary fresh water supply.

- (4) The WSD reviews regularly the arrangement of providing emergency temporary fresh water supply. The latest enhancement measure, which will be on trial run in mid-June this year, is to arrange water wagons drivers to work outside office hours and standby till evening, instead of requiring them to be on stand-by. This will expedite the delivery of water wagons to provide emergency temporary fresh water supply.
- (5) Depending on the site situation, the WSD will decide whether to provide emergency temporary water supply in the form of standpipes, water wagons and/or water tanks. Also, the WSD has internal guidelines for assessing the number of water wagons and water tanks required. The assessment will generally take into account various factors such as the number of affected residents and the duration and time of the water supply suspension.

LCQ2: Supply of public housing

Following is a question by the Hon Kwok Wai-keung and a reply by the Secretary for Transport and Housing, Mr Frank Chan Fan, in the Legislative Council today (June 20):

Question:

The Annual Progress Report on the Long Term Housing Strategy, submitted by the Government last year, set a public/private split of 60:40 for the supply of housing units and a public housing supply target of 280 000 units for the ten-year period starting from this year. However, the sites which

have been identified by the Government so far can provide only 237 000 public housing units in the coming decade. On the other hand, the waiting time for applicants on the Waiting List for public rental housing has been increasing continuously in recent years, and the prices of subsidized housing units, which have soared in tandem with a heating up property market, are beyond the affordability of the public. Regarding the supply of public housing, will the Government inform this Council:

- (1) whether it has commenced a study on the inclusion of public housing in the development project atop the MTR Siu Ho Wan Depot; if so, of the relevant considerations and the expected completion date of the study, as well as whether the scope of the study covers the pitching of the entire project to public housing development;
- (2) whether it will revise the price setting mechanism for subsidized housing units so that the prices of the units are pegged no longer to market prices but to the affordability of buyers; and
- (3) whether it will consider forthwith raising the proportion of public housing in the overall housing supply target from 60% to 70%, so as to address the keen housing demand of the grass roots; if not, of the reasons for that?

Reply:

President,

After consulting the Development Bureau, my consolidated reply to various parts of the question raised by the Hon Kwok Wai-keung is as follows.

Since the promulgation of the Long Term Housing Strategy (LTHS) in December 2014, the Government updates the long-term housing demand projection annually and presents a rolling ten-year housing supply target. In determining the annual housing supply targets from 2014 to 2017, the Government adopted a public/private split of 60:40 for the supply of new housing units to underline the Government's commitment in increasing public housing supply while ensuring the stable and healthy development of the private market. According to the LTHS Annual Progress Report 2017, the total housing supply target for the ten-year period from 2018-19 to 2027-28 is 460 000 units. Based on the above ratio of 60:40, the public and private housing supply targets are 280 000 units and 180 000 units respectively.

When considering the aforesaid ratio, we should take into account that given both public and private housing are in short supply, we should strike a balance between the demand for public and private housing in determining their future supply targets.

Regarding the pricing of subsidised sale flats, the current mechanism has in place an affordability test. Under normal circumstances, Home Ownership Scheme (HOS) flats are sold at 30% discount from their assessed market values. However, if the affordability criteria cannot be met, a higher

discount can be offered under the existing pricing mechanism. Nonetheless, during recent discussions on the relevant subject, some members of the Hong Kong Housing Authority have expressed views on whether the existing pricing mechanism can more effectively address the affordability of the applicants.

The Government is aware of public concerns about whether prices of HOS flats have gone beyond their affordability. At the recent Legislative Council Chief Executive's Question Time, the Chief Executive has indicated that she would personally look into this subject.

As regards the topside development at the Siu Ho Wan Depot Site, as part of the multi-pronged strategy to increase land supply, the Development Bureau has been working with the MTR Corporation Limited (MTRCL) to explore the development potential of railway-related sites.

According to the MTRCL's technical studies, the topside development at the Siu Ho Wan Depot Site can provide no less than 14 000 flats and related community facilities in the medium to long term. To make the best use of the land resources, the Government has commenced the statutory planning procedures in relation to the topside development at the Site by zoning the Site for "Other Specified Uses (Railway Depot and Public Transport Interchange with Commercial/Residential Development)". The relevant procedures are underway. The draft Siu Ho Wan Outline Zoning Plan (OZP) was gazetted for public inspection from March 29 to May 29. The Town Planning Board (TPB) will conduct public hearings later.

The Government is aware of the demand for public housing in the community and will take them into consideration in the planning work on the development project. The Siu Ho Wan Depot Site is currently granted to the MTRCL for use as a railway workshop and a maintenance depot. In taking forward the topside development, it is also necessary to ensure that the normal operation of the workshop and depot is maintained in supporting railway services. Various development details including the housing type and ratio of the topside development, and the need to provide the Siu Ho Wan Railway Station, etc., are to be further examined and discussed by the Government and the MTRCL. Among others, it is necessary to consider the interface between the depot operations and topside development, matters on lease conditions, financial and implementation arrangements, how the MTRCL as the current lessee and depot operator will participate, etc. The major principle is that the development potential of the Site should be unlocked in a timely manner to meet the public's keen demand for housing through practicable arrangements in the public interest.

The draft OZP gazetted in March 2018 specified that after the Site is zoned for "Other Specified Uses (Railway Depot and Public Transport Interchange with Commercial/Residential Development)", any future proposed commercial/residential development in the zone requires the submission of a layout plan to TPB to obtain planning permission. By then, the commercial/residential ratio and the ratio by housing type will be set out for TPB's consideration.

LCQ22: Manpower wastage of the Office of the Privacy Commissioner for Personal Data

Following is a question by the Hon Kenneth Leung and a written reply by the Secretary for Constitutional and Mainland Affairs, Mr Patrick Nip, in the Legislative Council today (June 20):

Ouestion:

It has been reported that a number of staff members, including those at the rank of Division Heads, of the Office of the Privacy Commissioner for Personal Data (PCPD) departed in recent years. Some members of the public worry about the impact of manpower wastage on the daily operation of and the handling of cases by PCPD. In this connection, will the Government inform this Council:

- (1) whether it knows the current staffing establishment of PCPD, with a breakdown by (i) whether the posts are at the managerial level and (ii) the mode of employment;
- (2) whether it knows the respective numbers and percentages of the staff members of each of the divisions under PCPD who departed each year since 2012, broken down by the mode of employment; and
- (3) whether the authorities requested, in the past five years, PCPD to review its mode of employment, remuneration packages and workflow, with a view to boosting staff morale and reducing staff wastage?

Reply:

President,

Having consulted the Office of the Privacy Commissioner for Personal Data (PCPD), our consolidated reply to the question raised by the Hon Kenneth Leung is as follows:

At present, all PCPD staff (including directorate staff) are employed on a contract basis. As at May 31, 2018, the staff structure of PCPD is set out below:

Rank	Number of Staff
Directorate	4
Non-directorate	73

|--|

Since 2012, the number and percentage of staff departed from PCPD are set out below:

	The number of staff departed	The total number of staff of that year (as of December 31 of that year)	The percentage of staff departed
2012	19	70	27%
2013	10	75	13%
2014	14	80	18%
2015	9	85	11%
2016	17	78	22%
2017	9	74	12%

The PCPD is an independent statutory body. Under the "Memorandum of Administrative Arrangements" between the Government and the PCPD, the PCPD is autonomous in the employment of its staff and the determination of the remuneration as well as terms and conditions of services of its staff while observing the need to ensure sound corporate governance and good internal management, and exercise prudent budgetary practices with a view to ensuring that public funds are used properly and cost effectively. In light of the keen demand for talents acquainted with protection of personal data, the PCPD has been conducting reviews on its operations and management from time to time in the past few years and making improvements with a view to retaining The relevant improvement measures include, with regard to the remuneration packages, offering gratuity and cash allowance in new contracts where appropriate to staff fulfilling the requirements of contract renewal; in respect of promotion, encouraging internal promotion and avoiding external recruitment of senior officers as far as practicable; as regards the workflow, redesigning and streamlining the workflows of the Complaints and Compliance Divisions, and through revising the complaints handling procedures and the forms of providing information to reduce the number of complaints that are irrelevant to personal data privacy, frivolous in nature or in lack of evidence; devoting more resources in personnel training and increasing the opportunities of training and practical experiences, such as arranging staff from various divisions to participate in local and overseas seminars and international conferences to keep them abreast of the global development trend of personal data protection. The relevant improvement measures have helped boost staff morale. The PCPD was also acknowledged as "Manpower Developer" under the category of "Government Department, Public Body and NGO" by the Employees Retraining Board in May 2018.

LCQ15: Improving average living floor area per person

Following is a question by the Hon Jimmy Ng and a written reply by the Secretary for Development, Mr Michael Wong, in the Legislative Council today (June 20):

Question:

In 2016, the median floor area of accommodation of domestic households was about 430 square feet (sq ft) and the median per capita floor area of accommodation was about 161 sq ft, with more than 90 per cent of households in the territory living in accommodation of less than 753 sq ft. In addition, among the approximately 2.508 million accommodations in Hong Kong, 8.1 per cent of them had a floor area less than 215 sq ft, while 4.9 per cent of them were private permanent housing. There are comments that such data shows that the accommodation area of Hong Kong people is becoming smaller, which runs counter to the vision emphasised by the Government to improve the per capita floor area of accommodation. In this connection, will the Government inform this Council:

- (1) whether it knows, in respect of the private residential flats to be completed in each of the coming five years, the following information on those flats with a usable area (a) below 161 sq ft, (b) ranging from 161 sq ft to less than 431 sq ft and (c) ranging from 431 sq ft to 752 sq ft respectively:
- (i) the total number of flats and its percentage in the annual flat production,
- (ii) a breakdown of the number of flats by District Council district, and(iii) the estimated average per-square-foot price;
- (2) as the Chief Executive has proposed in the Policy Address delivered in October 2017 the vision of developing Hong Kong into a liveable city, whether the authorities will consider formulating a standard of per capita floor area of accommodation for private residential flats; if so, of the details; if not, the reasons for that;
- (3) whether the authorities will consider, by drawing reference to the experience of countries such as the United States, Canada, Japan and Korea, formulating "minimum living standards" to stipulate the minimum standards on aspects such as the (i) safety and basic facilities of accommodation, (ii) number of residents and (iii) areas of bedroom and kitchen, as a benchmark for living quality; if so, of the details; if not, the reasons for that; and
- (4) as the per-square-foot prices of private residential properties have hit record high time and again in recent years, the flats built by private developers have become increasingly smaller to cater for the continuous decline in affordability among prospective buyers, whether the authorities

will consider including a provision of "minimum flat area" or "maximum number of flats" in residential land leases, with a view to reversing the trend of a continuous decrease in the area of newly completed residential flats; if so, of the details; if not, the reasons for that; of the authorities' measures to strike a reasonable balance between per capita floor area of accommodation and housing production?

Reply:

President,

In consultation with relevant bureau and departments, my reply to various parts of the question raised by the Hon Jimmy Ng is as follows:

- (1) According to the "Hong Kong Property Review 2018" published by the Rating and Valuation Department, the forecast number of private units to be completed in 2018 and 2019 are 18 130 and 20 371 respectively. A breakdown on the number of units with saleable area (1) less than 40 square metres (sq m) (about 431 square feet (sq ft)) and (2) between 40 and 69.9 sq m (about 431 to 752 sq ft) by District Councils, their aggregate total and percentage of the annual forecast completion are at Annex. The above-mentioned report does not provide further breakdown on the forecast completions of private units with saleable area less than 40 sq m, nor does it provide forecast completions of private units in and after year 2020, hence the Government cannot provide such information. As regards the forecast price of the private flats, it is determined by the market and the Government is not in a position to, and will not, estimate it.
- (2) (4) Hong Kong is a highly dense and compact city with high concentration of population. The advantages include convenience and greater economies of scale for city and infrastructure development. High-density development will however also affect our liveability, living space and average living floor area per person.

We agree that there is room for enhancing the liveability and improving the living space in Hong Kong. These are indeed the vision and long-term goals of Hong Kong as advocated in the "Hong Kong 2030+: Towards a Planning Vision and Strategy Transcending 2030" study. Nevertheless, setting specific living space standards alone by the Government cannot improve our living space. A more important and fundamental approach is to increase land supply in a sustained manner.

In this regard, the Government will continue to adopt a multi-pronged strategy on land and housing supply. The Task Force on Land Supply (Task Force) is conducting a five-month public engagement (PE) to invite views from all sectors in the community on the 18 land supply options. The Task Force has particularly pointed out in its PE booklet that the average living floor area per person in Hong Kong is lower than that of other nearby advanced economies such as Tokyo and Singapore, and has highlighted the importance of establishing a land reserve to improve liveability.

As mentioned in Hon Ng's question, we need to strike a reasonable

balance between housing production and average living floor area per person, as both the increase in housing production to address needs for accommodation and the increase in average living floor area per person to improve living standard would require additional land. In view of the imbalance in supply and demand for land and housing, and given the fact that property prices are soaring continuously, our current priority is accorded to increasing housing production to meet the basic accommodation needs of the people. Besides, as a pluralist society, there are diverse aspirations in respect of flat size. In the longer run, we consider that when the land shortage situation is alleviated, the society will be in a better position to explore whether a standard on average living floor area per person should be set.

LCQ6: Regulation of occupational retirement schemes

Following is a question by the Hon Ho Kai-ming and a reply by the Secretary for Financial Services and the Treasury, Mr James Lau, in the Legislative Council today (June 20):

Question:

It has been reported that last month, a company was placed into voluntary liquidation and made more than 100 employees redundant. Among them, more than 40 were members of an occupational retirement scheme (commonly known as "ORSO scheme"). However, since the liquidator has all along not furnished the employees' information to the trustee of the ORSO scheme, the employees concerned have so far been unable to withdraw the benefits totalling \$40 million under the ORSO scheme. As the ORSO scheme has been granted Mandatory Provident Fund (MPF) exemption, the Mandatory Provident Fund Schemes Authority (MPFA) is unable to provide assistance, and the trustee has only advised them to request the liquidator to furnish the relevant information expeditiously. Regarding the regulation of ORSO schemes, will the Government inform this Council:

- (1) of the current number of ORSO schemes that have been granted MPF exemption; whether it knows the respective current numbers of employers and employees who have joined such schemes, and the total accrued benefits under such schemes;
- (2) whether a liquidator is required under the existing legislation to furnish, within a certain timeframe, the account information of the ORSO scheme of the company in liquidation to the trustee of the scheme; if not, whether the Government will enact legislation in this regard with a view to expediting the relevant procedure; and

(3) whether it will study the enactment of legislation to include ORSO schemes in the regulatory scope of the MPFA?

Reply:

Acting President,

The objective of the Occupational Retirement Schemes Ordinance (Cap. 426) (the Ordinance) is to establish a registration system for occupational retirement schemes (ORSO schemes) voluntarily established by employers to ensure that such schemes are properly regulated, and to provide greater certainty that retirement scheme benefits of these schemes promised to employees will be paid when they fall due. Employers who operate ORSO schemes that fall under the ambit of the Ordinance are required to apply to the Registrar of Occupational Retirement Schemes, i.e. the Mandatory Provident Fund Schemes Authority (MPFA), for registration or exemption of their schemes.

When the MPF System was launched on December 1, 2000, registered schemes and exempted schemes under the Ordinance may apply to the MPFA for MPF exemption pursuant to the Mandatory Provident Fund Schemes (Exemption) Regulation (Cap. 485B).

With regard to the case of voluntary winding up of a company as mentioned in the question, after receiving enquiries from affected scheme members since May 17 about contributions held in the relevant ORSO scheme, the MPFA has in fact immediately contacted the trustee, the third party administrator and the liquidator, urging them to handle enquiries from affected scheme members and arrange for payment of benefits as soon as possible. The MPFA has requested the trustee concerned to provide dedicated hotline service for account enquiries by affected scheme members and arrange a meeting with affected scheme members together with the MPFA and the liquidator for providing one-stop services to the scheme members.

In response to LegCo (Legislative Council) members, the MPFA met with around 40 affected scheme members on May 31 to understand their concerns and explain to them follow-up actions of the MPFA. The trustee also met with scheme members on June 13 together with the MPFA and the liquidator, to explain the procedures for withdrawal of benefits and process relevant applications.

My replies to the questions raised by the Hon Ho Kai-ming are as follows:

(1) As at March 31, 2018, there were 3 358 MPF exempted ORSO schemes, of which 3 149 were ORSO registered schemes and 209 were exempted schemes. The 3 149 ORSO registered schemes covered 4 955 employers and 327 911 members with assets totalling about HK\$302.9 billion. As for the 209 exempted schemes, they were generally offshore schemes registered or approved by overseas authorities or ORSO schemes where the majority of members were not Hong Kong employees. Exempted schemes are not required to provide such information to

the MPFA.

(2) The Ordinance does not require a liquidator to send account information of an insolvent company's provident fund schemes to a trustee within a prescribed period. Under the Companies (Winding Up and Miscellaneous Provisions) Ordinance (Cap. 32), the main duty of a liquidator is to complete the winding-up procedures of the company as soon as possible, including realisation of the company's assets, payment of the company's debts, and adjustment of the rights of the contributories (i.e. every person liable to contribute to the assets of a company in the event of its being wound up) among themselves, etc.

In general, the liquidator will first collect the relevant documents and member information and then process and verify such information as soon as practicable. After agreeing with members on the amount of their severance payment, the liquidator will pass the information to the relevant trustees for arrangement of offsetting and payment of members' assets. The winding-up procedures will be carried out in accordance with the Companies (Winding Up and Miscellaneous Provisions) Ordinance (Cap. 32). The time required to complete an individual task depends on the actual circumstances.

(3) As mentioned above, all ORSO schemes operating in or from Hong Kong are governed by the Ordinance and fall under the regulatory ambit of the MPFA. Under the Ordinance, registered schemes must comply with the statutory requirements in relation to assets, trusteeship, investment, funding, and other requirements related to audit and actuarial review and disclosure of information to employees. Assets of a registered scheme must be separated from assets of the relevant employer.