

[Syria: Civilians caught in crossfire, UN refugee chief urges Jordan to open its border](#)

The head of the United Nations Refugee Agency, [UNHCR](#), appealed on Thursday for Jordan to open its border with south-west Syria to help protect around 750,000 civilians who are “caught in the crossfire”, amidst airstrikes and heavy shelling.

“More than 320,000 people are now displaced and most are living in dire and [insecure conditions](#), including some 60,000 people camped at the Nasib/Jaber border crossing with Jordan,” [UN High Commissioner for Refugees](#), Filippo Grandi said, in a statement.

Although local communities in Syria have opened their doors to take in many of the displaced, most are forced to live in open spaces or in makeshift shelters that offer little safety and protection from the elements, he added.

“There are large numbers of women and children among the displaced, as well as elderly, injured and sick people and I am especially concerned about them,” he continued, adding that among the displaced are local humanitarian workers who have “selflessly served the civilian population throughout the duration of the conflict.”

Mr. Grande underscored the immediate priority of finding a political solution to the conflict to spare civilians further suffering. Fighting between pro-Syrian government forces and opposition militia, has been intensifying for weeks across Dara’a Governorate, close to the Jordanian border, as well as the Golan Heights border area with Israel.

*I call on all parties to redouble efforts to cease hostilities – UN
refugee chief*

He said that while the UN and partners are doing what they can to deliver life-saving aid to the people of south-west Syria – both from within the country and across the Jordanian border – the security situation is hindering efforts to reach many people in dire need.

“I call on all parties to redouble efforts to cease hostilities, to allow humanitarian actors to deliver life-saving assistance, shelter and evacuate the wounded,” Mr. Grande said, spelling out that civilian protection, safety and security along with that of humanitarian workers is of “utmost importance.”

It is “a core principle of international humanitarian law that needs to be guaranteed by all parties to the conflict and the international community at

large," he stressed.

"I commend Jordan for generously providing protection to hundreds of thousands of Syrian refugees since the beginning of the crisis and for providing and facilitating assistance to those in need inside Syria," he said.

But, "given the immediate dangers," added Mr. Grande, "I am advocating for granting temporary refuge in Jordan to those in need of safety and for the international community to provide immediate and substantive support to Jordan, in a spirit of solidarity and responsibility sharing."

Underscoring that UNHCR is prepared to immediately scale up its assistance inside Syria and to Jordan, the High Commissioner concluded: "Thousands of innocent lives are going to be lost, once again, if urgent action is not taken."