

SWD reminds public to remain vigilant against phone scams

â€‹The Social Welfare Department (SWD) today (May 31) reminds members of the public to remain vigilant against phone scams purportedly made by SWD officers.

The SWD has received enquiries from restaurants about phone calls purportedly made by SWD officers who would like to place orders for food items/drinks. The caller would also request the restaurants to assist in ordering goods from other vendors and settle the payment concerned before seeking reimbursement of the amount from the caller.

The SWD emphasised that its officers would never request members of the public to settle any payments for the department. Members of the public should remain vigilant when receiving suspicious calls, instead of believing the callers hastily.

The SWD has reported the matter to the Police. Anyone receiving a suspected phone scam should immediately make a report to the Police.