

Suspension of class licence of Ultra Data Technology Limited in respect of offering local mobile service

The following is issued on behalf of the Communications Authority:

The Communications Authority (CA) announced today (April 7) its decision pursuant to section 34(4) of the Telecommunications Ordinance (Cap. 106) (TO) to suspend the Class Licence for Offer of Telecommunications Services (CLOTS) of Ultra Data Technology Limited (Ultra Data) (Registration Number CLOTS0000070) in respect of offering local mobile service through SIM cards (including those under the ULTRASIM brand) subject to the real-name registration requirements for its failure to comply with the direction issued by the CA on March 8, 2022, pursuant to section 36B(1)(a) of the TO and contravention of Clause 3.2.1 of the Guidelines on Implementation of Real-name Registration for SIM Cards (Guidelines) and Condition 4.1 of the CLOTS.

On March 8, 2022, the CA issued directions to five licensees including Ultra Data requiring them to rectify their contravention of the Guidelines and the relevant condition of their licences for failure to put in place an electronic registration platform with a database for their SIM cards before March 1, 2022 (Direction). The five licensees were directed to take a number of actions by specified deadlines with a view to implementing the electronic registration platform no later than March 29, 2022.

Of the above five licensees, four of them (viz Hong Kong uCloudlink Network Technology Limited (see Note 1), Neware Info Technology Limited (see Note 2), Truphone (Hong Kong) Limited (see Note 3) and Uhuibao International Business Co., Limited (see Note 4)) have complied with the Directions to the satisfaction of the CA by establishing an electronic registration platform for real-name registration for SIM cards on or before the deadlines. The CA therefore considered that no further regulatory action against them would be necessary.

On the other hand, Ultra Data has failed to comply with the Direction. After considering the representations of Ultra Data, the CA decided that the CLOTS of Ultra Data will be suspended in respect of offering local mobile service through SIM cards (including those under the ULTRASIM brand) subject to the real-name registration requirements for a period of 12 months with effect from June 7, 2022. For details, please refer to the [Direction](#) and the [Notice of Suspension of Licence](#) published on the CA's website respectively.

Consumers are advised not to purchase or recharge any local mobile service (including those offered through SIM cards under the ULTRASIM brand) offered by Ultra Data with immediate effect. If they would like to continue to use their existing local mobile numbers as assigned by Ultra Data for mobile services, they should approach other mobile service providers for

service migration as soon as possible and in any case before June 7, 2022.

Note 1: Registered licensee under the CLOTS with Registration Number CLOTS0000066.

Note 2: Registered licensee under the CLOTS with Registration Number CLOTS0000071.

Note 3: Holder of Services-Based Operator Licence Number 1568.

Note 4: Registered licensee under the CLOTS with Registration Number CLOTS0000056.