

Support for vulnerable residents during the COVID-19 emergency



I thought it would be useful to give a reminder of the Dundee helpline to provide lifeline support and supplies for vulnerable people who have been advised to shield themselves against coronavirus, but have no way to access services.

The Freephone number for Dundee – 0300 123 1403 – allows those who have been identified by Scotland’s chief medical officer because of specific health conditions to speak to council advisers, who will then be able to target emergency aid directly.

People in Dundee who are vulnerable but not on the shielded list should use a different number – 0800 111 4000.

A single point of contact internet portal has been launched at www.taysidecares.co.uk to help provide a joined-up response in the wider Tayside local resilience partnership area, which includes Angus and Perth & Kinross.