

Student Loans Company Appoints Atos as final Strategic Partner

The Student Loans Company (SLC) has announced the appointment of Atos as its fourth and final Strategic Partner for Customer Software Delivery which will include the development, maintenance, and support of SLC customer and user facing systems.

SLC's Strategic Partnership Programme involves working with a small number of skilled partners to modernise, deliver and support its technology estate as part of a technical transformation programme. Following a highly competitive procurement exercise, Atos completes the Strategic Partner appointments under the programme, alongside Tata Consultancy Services (TCS) and Capgemini.

Atos was awarded the first contract in September 2020 to support SLC's Customer Enablement Services – including the development of its customer interface and the associated technology infrastructure. In this fourth and final contract, Atos will provide a broad range of outcome-based services and capabilities which will be key to delivering the over-arching expertise, services, capabilities, and capacity required by SLC's Technology strategy. This includes Modern Application Development and Maintenance (ADM) and Support Services, including on-premises and Cloud based, bespoke, Commercial off the Shelf (COTS) and Software as a Service (SaaS) products, which will develop the technical capabilities and deliver on critical policy.

Stephen Campbell, Chief Technology Officer at SLC said: "I am pleased to confirm that our Strategic Partner Procurement Programme has now concluded with the appointment of Atos as the final Strategic Partner for Customer Software Delivery (CSD2).

"This appointment will ensure the continuity of key IT service provision, enable the transition to new and emerging technologies, and support the delivery of key policy objectives going forward, such as the Government's Lifelong Learning Entitlement (LLE)."

Clay Van Doren, Atos CEO for Northern Europe, APAC and Central Europe, said: "This agreement allows SLC and Atos to deliver a comprehensive programme of IT estate modernisation and transformation, elevating SLC's services offering thereby positioning it for continued success."