

SQAP audit on opposition decisions

Nineteen users representing eleven user associations are meeting at the EUIPO's premises.



EUIPO is pleased to welcome on 2-4 October the eighth audit on the quality of EUIPO opposition decisions in the context of the [Stakeholder Quality Assurance Panels \(SQAP\) Project](#).

Nineteen users representing eleven user associations are meeting at the EUIPO's premises to check a sample of decisions against our quality criteria.

The audit participants and their respective user associations are:

Nathalie	Luis	AIM
Stoyan	Sirakov	AIPPI
Julien	Delucenay	APRAM
Steve	Felix	APRAM
Martina	Eberle	BUSINESSEUROPE
Richard	Mair	CNIPA
Cristina	Bercial	ECTA
Benjamin	Fontaine	ECTA
Sarka	Petivlasova	ECTA
Elena	Miller	FICPI
Eleni	Kokkini	FICPI
Jana	Bogatz	GRUR
Roberto	Kunz-Hallstein	GRUR
Ana	Sampaio	ICC
Paola	Ruggiero	INTA
Alicja	Zalewska	INTA
Bas	Kist	MARQUES
Roland	Mallinson	MARQUES
	Hvammen-	
Thomas David	Nicholson	MARQUES

The SQAP project was launched by the EUIPO in 2017, aiming to **integrate the user's perspective into the quality management system** and to narrow the gap between the users' perception of quality and the quality measured by the Office.

In SQAP, users contribute directly to improve the quality of the Office decisions.

The EUIPO would like to thank the users and user associations for taking part in this initiative.