

Special work arrangement of Office of The Ombudsman to be extended

The following is issued on behalf of the Office of The Ombudsman:

In view of the latest situation of the novel coronavirus, the Office of The Ombudsman today (February 20) announced that it will extend its special work arrangement until March 1, in order to reduce social contacts and the risk of the spread of the novel coronavirus in the community. The Office will review the situation before then.

The Office will continue to provide basic and limited services. While the Reception Counter will remain closed, members of the public may contact the Office for enquiries or complaints through email, fax, hotline enquiry, voice message or online form. The Office will make adjustments where necessary in order to provide appropriate services to the public and prepare for resumption of normal services.