

Special arrangements for FSD's fire protection work

In view of the severe local epidemic situation, the Government will continue to take effective measures to limit the flow of people and social contact to stop COVID-19 from further spreading in the community. The fire protection units of the Fire Services Department (FSD) will continue to provide emergency services and essential public services. Special arrangements will be made for licence and acceptance applications.

Meanwhile, the Shroff Office of the Licensing and Certification Command Headquarters located on 5/F, Fire Services Headquarters Building will also maintain limited services. Those wishing to submit documents or pay of licence fees in person should make appointments via the hotline 2733 1595 during office hours. To reduce social contact, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods contained in the payment notice.

For enquiries regarding licensing matters, including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspection, fire service installation acceptance inspections, compliance inspections for ventilating systems and fee payment, please call the hotline at 2733 7619 during office hours.

Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours for the necessary special arrangements.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.