Special arrangements for fire protection work of Fire Services Department between January 29 and February 2

To reduce the risk of the spread of the novel coronavirus in the community, special work arrangements for government departments will be implemented after the Lunar New Year holidays (starting from January 29 to February 2 inclusively). During the period, fire protection units of the Fire Services Department (FSD) will provide essential public services. The FSD will make special arrangements for licence and acceptance applications. Meanwhile, the Shroff Office of the Licensing and Certification Command Headquarters located on 5/F, Fire Services Headquarters Building will also provide limited services. For enquiries regarding licensing matters including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings and compliance inspections of ventilating systems and fee payments, and other services please call the hotline 2733 7619 during office hours.

Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours for special arrangements if necessary.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.

The above arrangements were also announced yesterday (January 28) on the FSD website (www.hkfsd.gov.hk).