Several SWD offices temporarily closed

The Social Welfare Department (SWD) today (February 20) said that several offices will be temporarily closed until further notice due to the occurrences of positive, preliminary positive and suspected cases of COVID-19 respectively. The details are set out as below:

	Office	Address	Case
1	Family and Child Protective Services Unit (Tuen Mun)	4/F, On Ting/Yau Oi Community Centre, On Ting Estate, Tuen Mun	Positive
	Family and Child Protective Services Unit (Tsuen Wan/Kwai Tsing)	21/F, Tsuen Wan Government Offices, 38 Sai Lau Kok Road, Tsuen Wan	Positive
3	Sha Tin (North) Social Security Field Unit (Note 1)	Unit 1, M/F, Yu Chui Shopping Centre, 2 Ngau Pei Sha Street, Siu Lek Yuen, Sha Tin	Preliminary positive
4	Quarry Bay Integrated Family Service Centre	2/F and 3/F, The Hong Kong Federation of Youth Groups Building, 21 Pak Fuk Road, North Point	Preliminary positive
5	To Kwa Wan Social Security Field Unit	7/F, To Kwa Wan Government Offices, 165 Ma Tau Wai Road, To Kwa Wan	Preliminary positive
6	Kwai Chung (West) Social Security Field Unit (Note 2)	8/F, Kwai Hing Government Offices, 166-174 Hing Fong Road, Kwai Chung	Suspected case
7	Payment Control Section (Note 3)	23/F, Southorn Centre, 130 Hennessy Road, Wan Chai	Suspected case
8	Causeway Bay Integrated Family Service Centre	2/F, Causeway Bay Community Centre, 7 Fook Yum Road, North Point	Suspected case

Note 1: As the staff member concerned has contacted the staff members of the Ma On Shan Social Security Field Unit. The Ma On Shan Social Security Field Unit on 5/F, Shek Mun Estate Social Service Building, 18 On Muk Street, Shek

Mun in Sha Tin will also be closed. Note 2: The Kwai Chung (Central) Social Security Field Unit on the same floor will also be closed. Note 3: The SWD offices on the same floor, including the Family and Child Protective Services Unit (Central Western, Southern and Islands), the Discharge Support Team Office of the Elderly Branch and the Regional Guardianship Office (Hong Kong Island), will also be closed.

On the positive cases, the one found in the Family and Child Protective Services Unit (Tuen Mun) is related to a Ward Attendant, who last performed duties on February 15 while the other one found in Family and Child Protective Services Unit (Tsuen Wan/Kwai Tsing) is related to a Social Work Officer, who last performed duties on February 18.

On the preliminary positive cases, the one found in the Sha Tin (North) Social Security Field Unit is related to a Clerical Assistant, who last performed duties on February 11. The one in the Quarry Bay Integrated Family Service Centre is related to an Assistant Clerical Officer, who last performed duties on February 17, while the other case found in the To Kwa Wan Social Security Field Unit is related to a Social Security Officer II, who last performed duties on February 16.

They had been wearing masks when performing duties. Their body temperatures were normal when undergoing temperature screening during work.

A thorough cleaning and disinfection has been arranged at the premises concerned. All SWD staff of the same floor will undergo COVID-19 testing and work from home while waiting for the results. For enquiries, members of the public may call the following service units during office hours:

(1) Family and Child Protective Services Unit (Tuen Mun) (Tel: 2618 5710);
(2) Family and Child Protective Services Unit (Tsuen Wan/Kwai Tsing) (Tel: 2940 7350);
(3) Sha Tin (North) Social Security Field Unit (Tel: 2605 2112);
(4) Ma On Shan Social Security Field Unit (Tel: 2692 0684);
(5) Quarry Bay Integrated Family Service Centre (Tel: 2562 4783);
(6) To Kwa Wan Social Security Field Unit (Tel: 2334 5442);
(7) Kwai Chung (West) Social Security Field Unit (Tel: 2422 9510);
(8) Kwai Chung (Central) Social Security Field Unit (Tel: 2422 2502);
(9) Payment Control Section (Tel: 2835 1589);
(10) Family and Child Protective Services Unit (Central Western, Southern and Islands) (Tel: 2835 2733);
(11) Regional Guardianship Office (Hong Kong Island) (Tel: 2152 3921); and
(12) Causeway Bay Integrated Family Service Centre (Tel: 2895 5159).

During the pandemic, the department has been strictly implementing various disease prevention measures, including measuring the body temperature of people entering the office and providing masks and other personal protective equipment for staff. Staff members are reminded to pay attention to personal hygiene and to stay vigilant. They should seek medical advice immediately if feeling unwell.