

# Service update – CICA festive opening hours

News story

An update on CICA's telephone helpline opening hours over the festive period.



Our telephone helpline will be closed between 3pm on Thursday 24 December until 10am Tuesday 29 December and from 3pm on Thursday 31 December until 10am Tuesday 5 January.

Our telephone helpline will be open during the following hours:

- Tuesday 29 December – 10am until 3pm
- Wednesday 30 December – 10am until 3pm
- Thursday 31 December – 10am until 3pm

We will return to our opening hours of 10am to 3pm, Monday to Friday from 5 January 2021.

You can continue to use our [online application service](#) throughout this time.

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