

Service suspension of Tsuen Wan Smart Identity Card Replacement Centre on January 20 and January 27

The Immigration Department (ImmD) today (January 20) said that in relation to a person who had briefly visited Tsuen Wan Smart Identity Card Replacement Centre (the Centre) earlier and had subsequently tested positive for COVID-19, the Government gazetted a compulsory testing notice under Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J) on January 19. The ImmD had arranged for all staff of the Centre to undergo COVID-19 testing on January 20 and conducted thorough cleaning and sterilisation at the Centre in accordance with the notice and the advice of the Centre for Health Protection (CHP). The ImmD will arrange for all staff of the Centre to undergo additional test on January 27. The Centre will suspend service on January 20 and January 27 and resume public services on the next working day (January 21 and January 28).

Members of the public who have appointments may consider proceeding to the Centre in the days ahead for replacement of identity cards without the need to make another appointment. For enquiries during the closure of the Centre, please contact the ImmD by calling the enquiry hotline 3150 8308 from 9am to 5pm.

During the situation of COVID-19 infection, the ImmD has been strictly implementing various disease prevention measures, including measuring the body temperature of and providing alcohol-based handrub to all persons before their entry into the offices, providing employees with masks and other protective equipments, requiring employees to wear masks when performing duties, and stepping up the cleaning and sterilising measures for the working environment.

The ImmD will continue to maintain close liaison with the Centre for Health Protection. The ImmD has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice and inform the department as soon as possible if feeling unwell.