

Service suspension of Other Visas and Permits Section and e-Channel Enrolment Office on the seventh floor of the Immigration Tower on August 5

Immigration Department (ImmD) today (August 5) said that in relation to a close contact of a COVID-19 non-locally confirmed case who had visited the seventh floor of the Immigration Tower, the Government exercised the power under the Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J) and published in the Gazette a compulsory testing notice, which requires any person who had been present on the seventh floor of the Immigration Tower for more than one hour at any time during the period from 11.00am to 4.00pm on August 3, 2021 to undergo a COVID-19 nucleic acid test. The Other Visas and Permits Section and e-Channel Enrolment Office at the relevant premises suspend service today (August 5). Public services of the concerned offices will be resumed on Friday (August 6).

In accordance with the advice from the Centre for Health Protection (CHP), the ImmD has completed thorough cleaning and sterilization, and arranged all staff of the concerned offices to undergo COVID-19 testing. For enquiries during the closure of the concerned offices, please contact the ImmD by calling the enquiry hotline 2829 3527 during office hours.

During the situation of COVID-19 infection, the department has been strictly implementing various disease prevention measures, including measuring the body temperature of and providing alcohol-based handrub to all persons before their entry into the building, providing employees with masks and other protective equipment, requiring employees to wear masks when performing duties, and stepping up the cleaning and sterilising measures for the working environment.

The department will continue to maintain close liaison with the CHP, actively co-operate with CHP's quarantine arrangements. It has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice and inform the department as soon as possible if feeling unwell.