

# Service suspension of Hong Kong Registration of Persons Office on May 12

Immigration Department (ImmD) today (May 11) said that in relation to a person who had visited the Hong Kong Registration of Persons Office on the eighth floor of the Immigration Tower and had subsequently been tested positive for COVID-19, the Government exercised the power under the Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J) and published in the Gazette a compulsory testing notice, which requires any person who had been present at the relevant office for more than one hour on April 21 has to undergo an additional COVID-19 nucleic acid test. The office will suspend service tomorrow (May 12). Public services of the office will be resumed on the day after (May 13).

Members of the public who have appointments at the Hong Kong Registration of Persons Office may consider proceeding to the office in the days ahead, or the other Registration of Persons Offices for identity card applications and related services without the need to make another appointment. Information on the address and working hours of other Registration of Persons Offices can be obtained at [www.immd.gov.hk/eng/contactus/address.html](http://www.immd.gov.hk/eng/contactus/address.html). For enquiries during the closure of the office, please contact the ImmD by calling the enquiry hotline 3521 6565 from 8.45am to 5.15pm.

During the situation of COVID-19 infection, the department has been strictly implementing various disease prevention measures, including measuring the body temperature of and providing alcohol-based handrub to all persons before their entry into the building, providing employees with masks and other protective equipment, requiring employees to wear masks when performing duties, and stepping up the cleaning and sterilising measures for the working environment.

The department will continue to maintain close liaison with the Centre for Health Protection (CHP), actively co-operate with CHP's quarantine arrangements and has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice and inform the department as soon as possible if feeling unwell.