

Service suspension of Foreign Domestic Helpers Section on the third floor of the Immigration Tower on August 24

Immigration Department (ImmD) today (August 23) said that in relation to a previous COVID-19 confirmed case who had visited the third floor of the Immigration Tower, the Government exercised the power under the Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J) and published in the Gazette a compulsory testing notice, which requires any person who had been present on the third floor of the Immigration Tower during the period from 8am to 11am on August 13 to undergo an additional COVID-19 nucleic acid test. The Foreign Domestic Helpers Section at the relevant premises will suspend service tomorrow (August 24). Public services of the office will be resumed on the day after (August 25).

The ImmD has arranged all staff of the office to undergo additional COVID-19 testing. For enquiries during the closure of the office, please contact the ImmD by calling the enquiry hotline 2111 8436 during office hours.

During the situation of COVID-19 infection, the ImmD has been strictly implementing various disease prevention measures, including measuring the body temperature of and providing alcohol-based handrub to all persons before their entry into the building, providing employees with masks and other protective equipments, requiring employees to wear masks when performing duties, and stepping up the cleaning and sterilising measures for the working environment.

The ImmD will continue to maintain close liaison with the Centre for Health Protection (CHP), actively co-operate with the CHP's quarantine arrangements. It has also reminded its staff to pay attention to personal hygiene and stay vigilant. Staff have been reminded to seek medical advice and inform the department as soon as possible if feeling unwell.