

Service resumption of General Out-patient Clinics of Hospital Authority

The following is issued on behalf of the Hospital Authority:

The spokesman of Hospital Authority (HA) today (May 2) announced that the HA will resume the services of 10 General Out-patient Clinics (GOPCs) which were fully or partially suspended earlier, to facilitate needy citizens to seek medical consultation.

"The HA has been closely monitoring the epidemic situation and has adjusted our services in accordance to the epidemic development. Taking into consideration of the service demand for GOPC services and the recent development of epidemic situation, the HA will resume the services of GOPC by phases." the HA spokesman said.

The HA has announced earlier on the suspension of a part of GOPC services to concentrate manpower and resources to support the services of HA Designated Clinics for COVID-19 confirmed cases in order to provide appropriate treatment for confirmed patients in the community presenting with relatively mild symptoms of infection requiring medical consultation. 10 GOPCs with services fully or partially suspended earlier (see Annex) will resume service with effect from May 3. The HA will communicate the service resumption arrangement to the public and patients through different channels, including the display of notices at prominent places of the clinics, public media announcement, the publicity of the service arrangement via HA website and to contact individual patients requiring follow-up, to ensure that the members of public and the patients are informed of the relevant service arrangement.

"The existing 23 HA designated clinics will continue to provide service and support for the confirmed patients in the community especially high risk patients (including the elderly aged 70 or above, children aged 5 or below, women at 28 or more weeks of pregnancy, and immunocompromised patients). In addition, in response to the school resumption of face-to-face class arrangement by phases, the government will adopt a series of measures including the enhancement of anti-epidemic measures in schools. To dovetail the school resumption of face-to-face class arrangement, designate clinics reserve a certain portion of quotas to confirmed patients who are primary school and kindergarten students. The aforementioned patients/their carers can make an appointment with a designated clinic by calling the "Care Booking Line" of the selected designated clinic during the booking and service hours."

The HA will continue closely monitor the epidemic situation and service needs, especially the situation after the school resumption of face-to-face class arrangement and to adjust our services (including the services of designated clinics and GOPCs) in response to the epidemic situation and to

provide appropriate treatment to needy patients.