

Second Tranche of Employment Support Scheme receives overwhelming response on first day of application in the morning

A Government spokesman said today (August 31) that the second tranche of the Employment Support Scheme (ESS) has received an overwhelming response from employers and self-employed persons on the first day of the two-week application period this morning.

"Up to 12 noon today, we have received a total of over 21 000 applications from employers and about 700 applications from self-employed persons and will expeditiously process all the applications received. Most eligible employers who have provided accurate and complete information are expected to receive wage subsidies in three to four weeks after submission of application," the Government spokesman said.

Eligible employers and self-employed persons can submit online applications for the second tranche of wage subsidies through the ESS portal (www.ess.gov.hk) until 11.59pm on September 13 (Sunday).

For enquiries, please send email to enquiry@employmentsupport.hk or call the ESS hotline (1836 122). The service hours of the hotline are as follows.

August 31 – September 9	9am to 6pm
September 10 – 12	9am to 8pm
September 13	9am to 0.30am of the following day

Applicants who need assistance in completing their online applications may call the ESS hotline to make appointments with the following three ESS Help Desks during the application period.

- North Point Help Desk at Room 1701, A T Tower, 180 Electric Road, North Point;
- Kwun Tong Help Desk at Room 2507, Prosperity Center, 25 Chong Yip Street, Kwun Tong; and
- Tsuen Wan Help Desk at Room 1206, Chinachem Tsuen Wan Plaza, 455 Castle Peak Road – Tsuen Wan.

The service hours of the ESS Help Desks are as follows.

August 31 – September 9	9am to 6pm
September 10 – 12	9am to 8pm

September 13

9am to 10pm

The service hours of the ESS hotline and the Help Desks will remain in service from Monday to Friday (9am to 6pm) to answer enquiries beyond the application period.