

SCS visits Land Registry (with photo)

The Secretary for the Civil Service, Mr Joshua Law, visited the Land Registry today (December 14) to learn more about the work of the department and meet with staff of various grades to exchange views on matters of concern.

Accompanied by the Permanent Secretary for the Civil Service, Mr Thomas Chow, Mr Law met with the Land Registrar, Ms Doris Cheung, and the directorate staff, to get an update on the department's various areas of work including the provision of land registration and search services, the e-Alert service for property owners and mortgagee banks, and the future development of the department.

Mr Law then visited the Customer Centre where he learnt about the enquiry, deeds lodgement and search services delivered to the public by front-line colleagues. He said he was pleased to learn that the Customer Centre handled more than 528 000 land documents delivered for registration in 2017/18.

Mr Law talked to colleagues to better understand the e-services proactively implemented by the department. He learnt that continuous functional enhancements to the online services of the Integrated Registration Information System have been implemented so as to provide more convenient search services to members of the public. He also visited colleagues of the Reports-on-Title and Owners Incorporation Section and the Search Services Help Desk to learn more about their work.

Before concluding his visit, Mr Law met with staff representatives of various grades at a tea gathering to exchange views on matters that concern them. He encouraged colleagues to continue to make dedicated efforts in providing quality services to the public.

