

Schedule released for 5th Annual Public User Event in November

News story

HMCTS welcomes feedback on reform services at online event.



We're inviting attendees to register for our latest [Public User Event, 'Reforming Court & Tribunal Services Together'](#). The event will be held virtually on Tuesday 9 and Wednesday 10 November 2021, following the success of last year's similar online format.

We've published the schedule for both days on the [Eventbrite registration](#) page so we encourage attendees to hold slots in their diaries for the sessions they'd like to attend. We'll send links to the Microsoft Teams sessions to everyone who registered nearer the time of the event.

Sessions from our leaders will cover a range of projects and services that make up the Reform Programme, and the progress made over the past year. They'll be particularly focused on the experiences of public users, so aimed at those who support and advise users through court and tribunal processes.

Attendees will gain an insight into the work being done to improve the user experience and have the opportunity to provide feedback and ask questions.

We've now confirmed sessions on the programme, including remote hearings, improving defendant engagement, whiplash reform and online divorce. We encourage you to register on the Eventbrite page and check that page for the latest information.

The event will include live demonstrations of online services, with sessions covering crime, civil, family, tribunals and cross-jurisdictional services.

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