## SCED visits Yau Tsim Mong District (with photos)

The Secretary for Commerce and Economic Development, Mr Edward Yau, visited Yau Tsim Mong District today (October 9) to get a better understanding of the district's latest developments and needs. He visited Mong Kok Post Office and a non-profit-making organisation, Life Workshop, and met with members of the Yau Tsim Mong District Council (YTMDC).

Mr Yau first visited REstore and 1UP of Life Workshop where he learnt about the operation of the non-profit making organisation and took the opportunity to chat with young people there. At REstore, Life Workshop organises traditional handicraft workshops and sells products from traditional stores in the district with new packaging and innovative design under the "Kengaku" Small Shop Handcraft Master Nurturing and Community Revitalisation Project. 1UP meanwhile sells various products designed by local illustrators and craftspeople.

He then toured Mong Kok Post Office and was briefed by post office staff on the concept of user-oriented design adopted in the renovation work completed in 2011. In the project, the Hong Kong Design Centre was commissioned by Hongkong Post to advise on the design of the renovation. By identifying customer needs and user experiences, the creative design concept helps enhance both the service area and the efficiency of the post office.

Mr Yau said the user-oriented design enables the post office to offer better service, enrich customer experience, improve operational efficiency and provide a better working environment for staff.

Before concluding the district visit, Mr Yau exchanged views with YTMDC members on issues such as communication services and trade at a meeting. He also took the opportunity to update the members on the work of the Commerce and Economic Development Bureau.







