

RSH publishes regulatory notice for the London Borough of Redbridge

Press release

LB Redbridge has been issued with a regulatory notice by RSH following a breach of the consumer standards.



In a regulatory notice published today (Wednesday 28 September), the Regulator of Social Housing has concluded that the London Borough of Redbridge has breached the Home Standard and, as a result, there was potential for serious detriment to tenants.

Following a self-referral, RSH concluded that the council failed to meet statutory health and safety requirements across thousands of its homes. This included checks for fire, electrical, asbestos and water safety. The council has started to put in place a programme to rectify these issues.

Kate Dodsworth, Director of Consumer Regulation at RSH, said:

We welcome the London Borough of Redbridge's self-referral, which recognises that its failure to meet health and safety requirements has put tenants at potential risk.

We expect the council to put things right for tenants and return to compliance with our standards, and we will be monitoring them closely as they do this.

More information about our findings in this case are available in RSH's [regulatory notice](#).

1 – RSH promotes a viable, efficient and well-governed social housing sector able to deliver and maintain homes of appropriate quality that meet a range of needs. It does this by undertaking robust economic regulation focusing on governance, financial viability and value for money that maintains lender confidence and protects the taxpayer. It also sets consumer standards and may

take action if these standards are breached and there is a significant risk of serious detriment to tenants or potential tenants.

2 – More information about how RSH regulates against its [standards](#) is available in [Regulating the Standards](#).

3 – For press office contact details, see our [Media enquiries page](#). For general queries, please email enquiries@rsh.gov.uk or call 0300 124 5225.

Published 28 September 2022