

[RSH publishes regulatory notice for Great Yarmouth Borough Council](#)

Press release

Great Yarmouth Borough Council has been issued with a regulatory notice by RSH following a breach of the consumer standards.



In a regulatory notice published today (Wednesday 26 October), the Regulator of Social Housing has concluded that Great Yarmouth Borough Council has breached the Home Standard and, as a result, there was potential for serious detriment to tenants.

Following a self-referral, RSH concluded that the council failed to meet statutory requirements for fire, gas, electrical, asbestos and water safety. The council has put in place a programme to rectify these issues.

Angela Holden, Assistant Director of Consumer Regulation at RSH, said:

We welcome Great Yarmouth Borough Council's self-referral to us, which recognises that it failed to meet requirements for fire, gas, electrical, asbestos and water safety.

Our investigation confirms that the council breached our standards and put tenants at potential risk. We expect the council to correct these failings and we will monitor them closely as they put things right for tenants.

More information about the regulator's findings in this case are available in its [regulatory notice](#).

Notes to editors

1. RSH promotes a viable, efficient and well-governed social housing sector able to deliver and maintain homes of appropriate quality that meet a

range of needs. It does this by undertaking robust economic regulation focusing on governance, financial viability and value for money that maintains lender confidence and protects the taxpayer. It also sets consumer standards and may take action if these standards are breached and there is a significant risk of serious detriment to tenants or potential tenants.

2. More information about how RSH regulates against its [standards](#) is available in [Regulating the Standards](#).
3. For press office contact details, see our [Media enquiries page](#). For general queries, please email enquiries@rsh.gov.uk or call 0300 124 5225.

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