

# Renew your tax credits by 31 July – it's too important to forget

Tax credits help working families with targeted financial support. A new advertising campaign launched today (1 July 2019) is reminding customers to renew their tax credits on time, as this is too important to forget.

Renewing online is quick and easy. Customers can [log into GOV.UK](#) to check on the progress of their renewal, be reassured it's being processed and know when they'll hear back from HMRC.

Customers can also use the HMRC app on their smartphone to:

- renew their tax credits
- check their tax credits payment schedule
- find out how much they have earned for the year

Angela MacDonald, Director General for Customer Services at HMRC, said:

We know that customers lead busy lives, which is why our online services are available day and night. Customers can complete their tax credits renewals at a time convenient to them. Renewing on time is vital to ensure that their payments don't stop.

Customers can get help and information on renewing tax credits:

- on [GOV.UK](#)
- by tweeting [@HMRCcustomers](#) or posting on our [Facebook](#) page with general queries
- using the [HMRC app](#), which is available on the App Store or Google Play Store
- using the [online forum](#) (click on Tax Credits and You)
- through HMRC's webchat help service
- by calling the tax credits helpline: 0345 300 3900

## **Further information**

Tax credits help working families with targeted financial support. The deadline for people to renew their tax credits is 31 July 2019. Customers will not get a renewal pack until April 2020 if they first claimed tax credits after 6 April 2019.

Failure to renew before the deadline will mean payments are stopped and customers may have to repay the money they have received since April 2019.

Our new advertising campaign has been launched to help customers remember to renew their tax credits on time. The campaign's refreshed creative direction provides an unforgettable reminder to customers to renew their tax credits –

something too important to forget.

From this year, HMRC is no longer taking new tax credit claims.