

# Reminder about sending post to the VMD

## News story

A reminder about what to do when sending information and payments to the VMD whilst we continue to work remotely.



As our staff continue to work remotely in line with Government advice, we cannot guarantee that any item sent to the VMD by post will be processed promptly. There may therefore be delays in taking action in response to any information you send us in hard copy format.

If your enquiry relates to a payment, please see our [application fees page](#) for a reminder of our bank details and finance contact. Please, wherever possible, do not send cheques and instead use a bank transfer.

Please also, note that we are unable to accept credit card payments.

The VMD therefore requests that, wherever possible, you send information to us electronically and do not send post to our office. If you have to submit hard copies of information or cheques please notify us first at [postmaster@vmd.gov.uk](mailto:postmaster@vmd.gov.uk). We will then advise you accordingly.

Thank you for your cooperation.

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