

# Reduced Telephone Enquiry Line Opening Hours

News story

Reduction in phone operating times due to the ongoing impact of coronavirus (Covid-19) measures



Due to the ongoing impact of coronavirus (Covid-19) measures and to maintain a consistent service whilst protecting the welfare of our staff we are temporarily reducing our telephone enquiry service opening hours. As from the 30 November 2020 we will be open from 10am to 1pm Monday to Friday (excluding Bank Holidays). Please only call us if your enquiry is urgent.

You can of course contact us outside of these hours using the following appropriate email addresses:

For all enquiries relating to deceased person's estates  
[bvestates@governmentlegal.gov.uk](mailto:bvestates@governmentlegal.gov.uk)

For all enquiries relating to the issuing of the Treasury Solicitor's consent to administrative restoration (waiver letter) [bvwaiver@governmentlegal.gov.uk](mailto:bvwaiver@governmentlegal.gov.uk)

For all enquiries relating to the cash assets of dissolved companies  
[bvcbt@governmentlegal.gov.uk](mailto:bvcbt@governmentlegal.gov.uk)

For all enquiries relating to the non-cash assets of dissolved companies (e.g. land, shares, intellectual property, chattels)  
[bvcompanies@governmentlegal.gov.uk](mailto:bvcompanies@governmentlegal.gov.uk)

For all general enquiries about the work of the Bona Vacantia Division  
[bvinfo@governmentlegal.gov.uk](mailto:bvinfo@governmentlegal.gov.uk)

Published 27 November 2020