

Recall of Synalar Ointment 0.025% (with photo)

The Department of Health (DH) today (February 14) endorsed a licensed wholesale dealer, DKSH Hong Kong Ltd (DKSH), to recall the product Synalar Ointment 0.025% (Hong Kong Registration Number: HK-06809) from the market due to a potential quality issue.

The DH received notification from DKSH that, during the stability testing of the above-mentioned product, the content of active ingredient was found slightly less than the specifications before the expiry of its 36-month shelf-life. The quality issue might affect the efficacy of the product. As a precautionary measure, DKSH is recalling the product from the market.

The above product is a prescription only medicine which contains fluocinolone acetonide. It is a topical corticosteroid preparation used in the treatment of various skin disorders. According to DKSH, the product has been supplied to the Hospital Authority, local private hospitals, private doctors and pharmacies.

DKSH has set up a hotline (2895 9668) to answer related enquiries.

So far, the DH has not received any adverse reaction report in connection with the product. The DH will closely monitor the recall.

Patients who have used the above product should seek advice from their healthcare professionals if in doubt.

