Rating and Valuation Department to resume normal services

The Rating and Valuation Department announced today (February 28) that it will resume normal operation of public services from March 2, with its enquiry counters opening from 8.15am to 6pm from Mondays to Fridays (public holidays excluded).

To achieve social distancing, crowd control measures may be implemented at the enquiry counters when necessary. Members of the public may experience longer waiting time and are therefore encouraged to use the department's 24hour electronic services (www.rvd.gov.hk) to submit forms or obtain information as far as possible. Public enquiries may also be made to the department by email (enquiries@rvd.gov.hk), by fax (2152 0138) or by phone at 2152 0111 / 2152 2152.