

# Rating and Valuation Department to resume normal services

The Rating and Valuation Department announced today (April 29) that it will resume normal operation of public services from May 4, with its enquiry counters opening from 8.15am to 6pm from Mondays to Fridays (public holidays excluded).

To achieve social distancing, crowd control measures may be implemented at the enquiry counters when necessary. Members of the public may experience longer waiting times and are therefore encouraged to use the department's 24-hour electronic services ([www.rvd.gov.hk](http://www.rvd.gov.hk)) to submit forms or obtain information as far as possible. Public enquiries may also be made to the department by email ([enquiries@rvd.gov.hk](mailto:enquiries@rvd.gov.hk)), by fax (2152 0138) or by phone (2152 0111 / 2152 2152).