

# Queen Elizabeth Hospital reminds public to stay alert to fraudulent calls

The following is issued on behalf of the Hospital Authority:

Queen Elizabeth Hospital (QEH) today (December 14) reminded members of the public to stay alert to fraudulent calls.

As informed by members of the public, people have received calls claimed to be calling from QEH in the form of both pre-recorded messages and in-person conversations, requesting the recipients to follow instructions to collect a document or a medical record. QEH has reported to the Police.

QEH reiterates that hospital staff will contact patients personally by phone, and will provide relevant information to verify the identity of both parties. Members of the public are advised not to disclose personal information during any unidentified phone calls, and report any suspected fraudulent calls to the Police.