

Public to vote for best Transport Department frontline staff

The Transport Department (TD) will hold the Best Customer Service Awards 2024/25 election between December 9 and 13. Members of the public are invited to vote for the best frontline staff for the awards.

A spokesman for the TD said today (December 2), "By holding this election, the TD would like to encourage our frontline staff to embrace the belief of 'Putting Our Hearts Into It' when providing public services, and to continue upholding and improving our service standard."

A total of 58 awards will be voted on. Around 680 frontline staff of the TD's Vehicle Safety and Standards Division, the Bus Technology Division, the Driving Services Section, the Licensing Section and the Public Vehicles and Prosecutions Section (including the Vehicle Safety Enforcement Section 1st Unit and 2nd Unit, the Operation Unit of Vehicle Examination Complex, the Driving Test Centres, the Driving Test Appointment Office, the Licensing Unit, the Vehicle Inspection and Records Unit, the Cross Boundary Unit, the Public Vehicles Unit and the Driving-Offence Points Office) are eligible for voting by the public.

Members of the public who plan to visit the aforesaid offices for public services from December 9 to 13 are welcome to vote for the best frontline staff for the awards. Online voting will also be opened from 9am on December 9 to 8pm on December 13. They can cast their vote by scanning the QR codes printed on the posters and nomination forms distributed at the above offices, or through the following links:

Best Licensing Service Awards: eform.cefs.gov.hk/form/td0030/

Best Driving Service Awards: eform.cefs.gov.hk/form/td0029/

Best Vehicle Examination Service Awards: eform.cefs.gov.hk/form/td0031/