

Public to vote for best Transport Department frontline staff

The Transport Department (TD) will hold the Best Customer Service Awards 2023/24 election between December 4 and 8. Members of the public are invited to vote for the best frontline staff for the awards.

"By holding this election, the TD would like to encourage our frontline staff to embrace the belief of 'Putting Our Hearts Into It' when providing public services and to continue upholding and improving our service standard," a spokesman for the TD said today (November 30).

All frontline staff of the TD's Driving Services Section, the Licensing Section and the Public Vehicles and Prosecutions Section (including the Driving Test Centres, the Driving Test Appointment Office, the Licensing Unit, the Vehicle Inspection and Records Unit, the Cross Boundary Unit, the Public Vehicles Unit and the Driving-offence Points Office) are eligible for voting by the public. Members of the public who plan to attend the aforesaid offices for public services from December 4 to 8 are invited to cast their vote for the best frontline staff for the awards. A total of 43 awards will be selected.

Online voting is also available for this election which will be opened from 9am on December 4 to 8pm on December 8. Members of the public can cast their vote by scanning the QR codes printed on the posters and forms available at the aforesaid offices, or through the following links:

Best Licensing Service Awards: eform.cefs.gov.hk/form/td0030/

Best Driving Service Awards: eform.cefs.gov.hk/form/td0029/