

# Public services of PlanD to resume as normal on February 18

The Planning Department (PlanD) announced today (February 16) that its public services will resume as normal starting from Thursday (February 18).

Counter services of the Planning Enquiry Counters (PECs) of North Point Government Offices (NPGO) (17/F) and Sha Tin Government Offices (14/F) will be fully resumed, including enquiry services on general planning information and public inspection of documents required under the Town Planning Ordinance.

In light of the need for epidemic prevention and control, the PECs will restrict the number of visitors at any one time to reduce flows of people. Members of the public are encouraged to make enquiries through the telephone hotline (2231 5000) or email ([enquire@pland.gov.hk](mailto:enquire@pland.gov.hk)), and can visit the PlanD's website ([www.pland.gov.hk](http://www.pland.gov.hk)) for general planning information.

In addition, the receipt and dispatch counter of the department (18/F, NPGO) will resume normal service.

District Planning Offices of the PlanD will fully resume fieldwork, including posting of site notices for planning applications.

The PlanD also appeals to members of the public visiting its offices to download the "LeaveHomeSafe" mobile app and use the venue QR code of "LeaveHomeSafe" displayed at the entrances. This is to align with the arrangement starting from March 1 that members of the public will be required to use the "LeaveHomeSafe" mobile app before entering government buildings or offices.

For enquiries, please call the hotline 2231 5000 during office hours or visit the PlanD's website.