

Public services of FSD's fire protection units to resume gradually starting April 1

In view of the latest developments of the local epidemic situation, the Fire Services Department (FSD) today (March 29) announced that the fire protection units of the FSD will resume public services gradually from April 1.

Starting from April 1, the Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters on the 5/F, Fire Services Headquarters Building (hotline during office hours 2733 7619), and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters on the 7/F, Fire Services Headquarters Building (hotline during office hours 2170 9665), will provide services from 10am to 12.30pm and from 2pm to 4pm on Mondays, Wednesdays and Fridays. In order to reduce social contact to contain the spread of the virus, members of the public are encouraged to settle payments electronically as much as practicable. Details of the payment methods are contained in the payment notice.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.