

Public service arrangements for FSD's fire protection units

In view of the latest situation, the special work arrangement for government departments has been extended to reduce social contacts and the risk of the spread of the COVID-19 virus in the community. The Fire Services Department announced today (February 24) that its fire protection units will continue to provide basic and essential services to members of the public. For enquiries regarding applications for various licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings and compliance inspections of ventilating systems, processing of building plans, handling of matters relating to building fire safety improvement works, etc., please contact respective case officers directly during office hours for suitable arrangements.

The department has also made appropriate adjustments to its counter services. The Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters (located on 5/F, Fire Services Headquarters Building) and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters (located on 7/F) and other fire protection units will provide services from 10am to 12.30pm and from 2pm to 4pm from Monday to Friday.

To reduce social contacts and the risk of the spread of the virus, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods contained in the payment notice.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.