

Public may collect CuMask+[TM] at more than 300 places starting June 15

The Innovation and Technology Bureau announced today (June 11) that holders of a valid Hong Kong identity card (HKID) who have not obtained the CuMask+™ through online registration may collect masks in person at post offices around the territory from June 15 to July 15. Residents living in public rental housing estates under the Hong Kong Housing Authority (HA) and rental estates under the Hong Kong Housing Society (HS) may collect the masks from their respective estate management offices.

Procedures for obtaining CuMask+™

Citizens should present to the staff of post offices or estate management offices the original of their own HKID (copies will not be accepted). The staff will input the citizen's HKID number on a computer or a handheld device immediately and provide an adult sized CuMask+™ once it is confirmed that the citizen has not obtained one before. The computers and handheld devices used by the post offices or estate management offices will not store any HKID information or other personal data.

Those who are unable to collect the mask in person may authorise others to collect it on their behalf at post offices or estate management offices from July 6 to 15. Detailed arrangements will be announced in early July. Estate management offices under the HA and the HS will distribute the masks to residents with special needs (such as elderly people or persons with impaired mobility) by means of appointment.

Collection points

(1) Post Offices

Citizens can visit any of the 121 post offices (except mobile post offices) during the respective office hours to obtain the CuMask+™. Taking into account the sizes of individual post offices as well as the availability of other collection points in the area, the number of masks available for collection at each post office each day will vary. Members of the public can check the quantity of masks available at each post office each day via the following website:

www.hongkongpost.hk/en/about_us/network/cuMaskOffices/index.html.

(2) Public Rental Housing Estate Management Offices under HA

Residents of the 185 public rental housing estates under the HA can visit their respective estate management offices to obtain the CuMask+™ during the time slots listed below (excluding estate management offices in Tenants Purchase Scheme estates and Buy or Rent Option courts):

June 15 to 19 (Monday to Friday)

9.30am to 12.30pm and 2pm to 5pm

June 22 to July 15 (Mondays to Fridays, except public holidays)

2pm to 5pm

(3) Rental Estate Management Offices under HS

Residents of the 20 rental estates under the HS can visit their respective estate management offices to obtain the CuMask+™ during the time slots listed below:

Mondays to Fridays (except public holidays)

8.30am to 12.30pm and 1.30pm to 5.30pm

Office hours of Sha Tau Kok Chuen estate management office:

Mondays to Fridays

8.45am to 12.45pm and 1.30pm to 4.30pm

Office hours of Tui Min Hoi Chuen estate management office:

Mondays and Thursdays

8.30am to 12.30pm

Tuesdays

8.30am to 12.30pm and 1.30pm to 5.30pm

For detailed information about the CuMask+™ or other enquiries, including addresses of public rental housing estate management offices under the HA and rental estate management offices under the HS, please visit the CuMask+™ website (qmask.gov.hk). Members of the public may also call the hotline at 3142 2313 or check via the WhatsApp Helpline 9617 1823.