

Provision of verified e-contact means by TD licence applicants mostly smooth so far (with photos)

The Transport Department (TD) said that, starting from today (November 18), applicants for the new issue or renewal of 21 driving and vehicle licences must provide a verified Hong Kong mobile phone number or email address as the e-contact means (ECM) before the TD processes the relevant licence/permit applications.

The TD encourages the public to submit applications online, so that they can provide and instantly verify their ECM during the application process, thereby saving time and enjoying convenience. If a paper application is necessary, members of the public must provide a verified ECM via a one-time password on the TD's [designated online platform](#) within three months before submission, and provide the same verified ECM in the application form before submitting the application.

A spokesman for the TD said that those planning to submit licence/permit applications are having their ECM verified, and such arrangements have been proceeding smoothly so far. The spokesman reminded the public that the record of verified ECM is valid for three months and it can be used for more than one licensing application within the validity period. Moreover, a correct, frequently-used and verified Hong Kong mobile phone number or email address should be provided to ensure timely receipt of notifications of the Police and the TD in future. The public should also note that the verified ECM will only be automatically updated in the applicant's records of driving licence and/or all vehicle(s) registered under his/her name after the application concerned has been approved.

A total of 30 Licensing Service Ambassadors have been deployed at the four Licensing Offices at United Centre in Admiralty, Cheung Sha Wan Government Offices, Sha Tin Government Offices and Kowloon East Government Offices in Kwun Tong as well as the Cross Boundary Unit at Harbour Building in Central to assist the public in verifying their ECM and submitting applications. The TD will issue letters in batches to about 300 000 registered vehicle owners and driving licence holders whose licences will expire in the following four months, drawing their attention to the legal requirements.

For any change of ECM, a licence holder must notify the TD within 72 hours through the [online services in "GovHK"](#) or by submitting form [TD559](#). Any person in contravention of such requirement without reasonable excuse commits an offence and is liable to a fine of \$2,000 upon conviction.

The public may refer to the TD's [thematic webpage](#), HKeMobility mobile application and Agent T Facebook page (www.facebook.com/AgentT.hk), or call the hotline at 2804 2600 for details.

