

Proper use of 999 hotline urged

Police today (July 30) appealed to the public to use the 999 hotline service only for emergencies.

In the first six months of 2018, the Police Regional Command and Control Centres received 1,073,892 calls, of which about 66.2 per cent, or 710,605 calls, were genuine. The remaining 363,287 calls were nuisance calls or misdialled.

A Police spokesman said that misuse of the emergency hotline would delay the handling of genuine emergencies. It would endanger the lives of people in urgent need of Police assistance.

The spokesman added that police stations could also promptly handle most crime reports and requests of a non-emergency nature. Members of the public are advised to seek assistance from police stations.

Police contact cards listing the telephone and fax numbers of all police stations as well as police hotlines are available for collection at police stations and Home Affairs Enquiry Centres of the Home Affairs Department. The list of contact numbers can also be found on the Police website (www.police.gov.hk) and the Hong Kong Police Mobile Application.