

# Press Releases: Temporary Closure of the Miami Passport Agency

Media Note  
Office of the Spokesperson

Washington, DC  
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On Sunday, April 23, the Omni Center, which houses the Miami Passport Agency, experienced significant water damage. As a result, the Miami Passport Agency is closed until further notice for damage assessment and repairs.

Customers who were scheduled to pick up a passport, have a pending appointment, or need urgent passport services within two weeks should call the National Passport Information Center at 1-877-487-2778 or 1-888-874-7793 (TTY/TTD) for assistance. Customers with existing appointments will be rescheduled at a different passport agency.

We sincerely apologize for the inconvenience to our customers. We will work with customers who have applications pending to ensure their applications are processed before their international travel.

We will inform the public when we are able to reopen the Miami Passport Agency. In the interim, we are working to find alternate locations in southern Florida to accept urgent passport applications.

To stay up-to-date regarding developments, please visit [The Miami Passport Agency webpage](#) on [www.travel.state.gov](http://www.travel.state.gov) or follow us on Twitter, @TravelGov.

For media inquiries, please contact [CAPressRequests@state.gov](mailto:CAPressRequests@state.gov) or 202-485-6150.

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