

Press release: Notice regarding information security breach.

We have notified the Information Commissioner's Office of a limited breach of our information security policy.

On Monday 9th October, we sent an email in three batches to a total of 508 housing associations that made visible other recipients' email addresses. While the information disclosed was not sensitive, we are taking this breach very seriously and apologise unreservedly.

This incident should not have happened and we are committed to acting transparently with all relevant parties. We have apologised to all of the providers affected by the breach and we are taking urgent steps to ensure this never happens again.