

Press release: Next generation Road Communications Network

The Government company has let the contract for the next generation road communications network which will help reduce congestion, make journeys more reliable, and help drivers who get into difficulty.

The National Roads Telecommunications Service (NRTS) connects the company's seven regional control centres, the national traffic operations centre and the 30,000 roadside technology assets including message signs, CCTV cameras and emergency roadside telephones.

Today, 18 December 2017, Highways England has announced the award of the £450 million second NRTS contract, to telent Technology Services Ltd.

Chief Information Officer at Highways England, Tony Malone said:

Safety is at the heart of everything we do and this network, the central nervous system for England's motorways, enables us to operate safe roads. We are pleased to be working with telent Technology Services to deliver the reliability, resilience and innovation that will enable us to keep drivers safe and informed on our roads.

The 30,000-plus items of on road technology equipment for which Highways England is responsible, include 3,327 CCTV cameras, 3,774 message signs, 229 weather stations and 7,155 SOS phones. The network enables traffic information services to provide accurate, real-time travel information to drivers and travel news providers. The message signs help warn drivers of potential hazards and display real-time journey information.

The new service will renew equipment and deliver a service that will provide an open, flexible and scalable telecommunications network to meet the future needs of the business; it will also enable and support Highways England in the development of innovative services such as 'connected vehicles' and 5G.

Additionally the technology will continue to underpin the development and operation of the smart motorway and expressway programmes that are central to the modernisation of England's motorways and will help ensure the network continue to drive economic growth and prosperity.

The new contract will run from 16 March 2018 for 7 years.

General enquiries

Members of the public should contact the Highways England customer contact centre on 0300 123 5000.

Media enquiries

Journalists should contact the Highways England press office on 0844 693 1448 and use the menu to speak to the most appropriate press officer.