

Press release – MEPs to discuss how to better protect consumers in times of COVID-19



MEPs will assess how EU and member states' authorities are [tackling coronavirus-related scams on consumers](#), for instance when misleading claims are made about products in high demand or products are sold at unreasonably high prices. Members have called on the Commission and national authorities to proactively monitor the market to prevent consumers from being harmed and to stop rogue traders' practices, in particular of those selling false medical equipment online.

The problems faced by travellers who have [bought tickets or made bookings](#), or other relevant purchases concerning future events, as well as the [use of telecom data](#) in the fight against the pandemic, are also likely to be addressed in the meeting.

Debate: EU response to the COVID-19 outbreak

When: Tuesday, 14 April 2020, 17.05 – 18.30

Where: European Parliament, Spinelli building, room 5G-3, Brussels

Members of the Internal Market and Consumer Protection Committee will be able to participate remotely and can ask for the floor and intervene. Committee Chair [Petra De Sutter](#) (Greens/EFA, BE), as well as a few other MEPs, will be present in the meeting room. Justice Commissioner Didier Reynders will participate remotely.

The meeting will be [web-streamed here](#) (Parliament's Multimedia Centre).

Background

In a letter addressed on 23 March to Commission Executive Vice-President Margrethe Vestager (Europe Fit for the Digital Age), Commissioners Thierry Breton (Internal Market) and Didier Reynders (Justice), as well as to the Croatian Presidency of the Council, the Internal Market and Consumer Protection Committee called for [further action to tackle the COVID-19 crisis](#).

In a meeting on 2 April, Internal Market [MEPs also discussed with Commissioner Breton](#) the EU response to the COVID-19 outbreak.

Information to the media

Journalists are advised not to attend in person unless absolutely necessary. If you do, you are requested to respect the standard recommended guidelines on social distancing and hygiene. Please refrain from coming to EP premises if you present any symptoms of a respiratory infection, if you have knowingly been in contact with an infected person in the last 14 days or if you have been to regions with very high transmission rates.