<u>Portal enhancement View My</u> <u>Applications now available to all</u> users

This means HM Land Registry customers can now manage all of their portal applications and correspondence, including notices, requisitions and letters, in one central place.

The accessible, user-friendly interface will make it quicker to find the information they need, reducing the time they would previously have spent contacting us for status updates.

HM Land Registry is committed to making itself an organisation that is easier to do business with and part of this commitment is the launch of View My Applications to its customers.

Here's what some of our early users say about View My Applications.

Bill Chandler, Hill Dickinson

The ability to view current applications and related correspondence in one place will save valuable time and reduce risk for conveyancers.

Sara, Skipton Building Society

I like the way it alerts you to it being 'new' content. Very easy to find and clearly laid out.

Victoria McDermott, Beaumont Legal

I'm loving using View My Applications — this has really helped me while I've been lodging applications in the lockdown period.

You can access View My Applications from the left-hand menu within the portal.

For more information on View My Applications, read our guidance page.

View My Applications

We recently held a webinar about our portal enhancements. You can now view the recording of the portal <u>webinar session</u>.

During the webinar we make reference to the Digital Registration Service which will simplify the way customers submit applications to us, validating data to eliminate the need to send out requests for further information.

<u>Digital Registration Service</u>

View My Applications is in beta and therefore we are continuously developing it. New features we are considering will include 'View My Colleagues' Applications'. Further communications will keep customers informed about where we are heading and a potential timeframe for delivery.