

# Police launch "e-Ticketing Pilot Scheme" (with photos)

€The "e-Ticketing Pilot Scheme" will be rolled out in Wan Chai, Tseung Kwan O and Sham Shui Po police districts on March 16, 2020.

The scheme will first apply to fixed penalty tickets against illegal parking. The new system digitalises the current hand-writing process to enhance overall accuracy. Traffic wardens will make use of a mobile application (App) installed in official smart phones to capture the data of offending vehicles, and print fixed penalty tickets with portable printers.

Collaboration has also been sought with the Transport Department. An encrypted QR code will be imprinted on vehicle licences to facilitate extraction of vehicle data. To issue a ticket, traffic wardens can scan the QR code or just input the registration number manually to extract the particulars of the offending vehicle. The App will then automatically import information such as date, time and the issuing officer's details whilst GPS location will also be generated automatically. The issuing officer can also take photos to capture details of the offence for evidential purpose before printing an e-ticket at scene.

The pilot scheme digitalises the existing manual processes by using the e-Ticketing App, which reduces human error, eliminates the difference in handwriting interpretations, improves overall accuracy and streamlines the workflow in backend processing.

Police will launch the "e-Ticketing Pilot Scheme" in different police districts by phases. Initially only traffic wardens will use e-Ticketing.



