

Planned System Maintenance for Faster Payment System on November 14, 2021

The following is issued on behalf of the Hong Kong Monetary Authority:

The Faster Payment System (FPS) service will be unavailable from 1am to 11am on November 14, 2021 (Sunday) due to a planned system maintenance, carried out by the Hong Kong Interbank Clearing Limited (HKICL), the operator of the FPS.

During the upcoming system maintenance period, the HKICL will conduct comprehensive testing to address the issues encountered in the last attempt for system relocation and upgrade on October 17, 2021. Based on the result of the upcoming testing on November 14, 2021, the HKICL will determine the schedule for effecting the actual system relocation and upgrade.

The Hong Kong Monetary Authority has requested banks and stored value facility (SVF) operators to provide advance and timely notifications to their customers. Members of the public may contact individual banks or SVF operators for more details regarding the availability of the FPS services that may be affected by the system maintenance. In case of need, members of the public may make advance arrangements for their payment activities.

We apologise for any inconvenience caused.