PlanD to resume public services in a safe and orderly manner starting from March 2

In line with the arrangements announced by the Government yesterday (February 27) to implement targeted measures to reduce social contact and infection control measures and gradually resume more public services from March 2 in an orderly manner, the Planning Department (PlanD) announced today (February 28) that starting from next Monday (March 2), its public services will gradually resume normal operation.

The counter services of the Planning Enquiry Counters (PECs) on 17th floor of North Point Government Offices (NPGO) and 14th floor of Sha Tin Government Offices will resume as normal, including enquiry services on general planning information and inspection of documents required under the Town Planning Ordinance.

Meanwhile, to achieve social distancing and prevent crowds, the PECs will restrict the number of visitors at any one time. Members of the public are encouraged to make enquiries through the telephone hotline (2231 5000) or email (enquire@pland.gov.hk), and visit the PlanD's website (www.pland.gov.hk) for general planning information.

District Planning Offices of the PlanD will resume fieldwork, including posting of site notices for planning applications.

For enquiries, please call the hotline 2231 5000 during office hours or visit the PlanD's website.