

PlanD maintains provision of essential, basic and limited-scale services for public

To align with the special work arrangements announced by the Government yesterday (February 7) and to further reduce the risk of the spread of the novel coronavirus in the community, the Planning Department (PlanD) announced today (February 8) that starting from next Monday (February 10) to Friday (February 14), the department will maintain provision of essential and basic services for the public on a limited scale.

The Planning Enquiry Counter (PEC) on 17th floor of North Point Government Offices (NPGO) will continue to make available documents required under the Town Planning Ordinance for public inspection. Other counter services will be suspended. Meanwhile, the PEC on the 14th floor of Sha Tin Government Offices will be temporarily closed and no public services will be provided.

To reduce the risk of the spread of the novel coronavirus in the community, members of the public are encouraged to avoid visiting the PEC. They may make enquires through the telephone hotline (2231 5000) or email (enquire@pland.gov.hk), and can visit PlanD's website (www.pland.gov.hk) for general planning information.

Meanwhile, the receipt and dispatch counter of the department (18/F, NPGO) will maintain basic services during office hours (9am to 5pm, Monday to Friday).

The Town Planning Board Secretariat's Reception Counter will maintain services for collection of submissions made under the Town Planning Ordinance via the drop-in box located on the 15th floor of NPGO during office hours (9am to 5pm, Monday to Friday). Other counter services will continue to be temporarily suspended. Members of the public can continue to make enquires through the telephone hotline (2231 4810) or email (tpbpd@pland.gov.hk), and can visit the Town Planning Board's website (www.info.gov.hk/tpb) for statutory planning information.

City Gallery will continue to be temporarily closed until further notice. All educational activities and docent services will be cancelled during the closure period.

For enquiries, please call the hotline 2231 5000 during office hours or visit PlanD's website.