

Passengers are being tricked into buying tickets for non-existent services over Christmas – Maskell

Rachael Maskell MP, Labour's Shadow Rail Minister, commenting on a Transport Focus investigation which has found the rail industry is failing to tell passengers in time if their journey will be disrupted, said:

“Not only will passengers suffer the steepest fare hike in five years in January, they are also being tricked into buying tickets for non-existent services over Christmas.

“Train companies should guarantee that passengers who have been mis-sold tickets will be notified immediately and that they will incur no additional cost to transfer onto on the most suitable alternative train.

“Under the Tories, train companies are ripping people off and the solution is a Labour Government that puts people before profit and brings our railways into public ownership.”