

# Paper processing delays at Companies House Cardiff office

News story

We have limited the number of colleagues at our Cardiff office due to an issue with the water supply.



There's currently an issue with our water supply at our Cardiff office. As a result, we have limited the number of colleagues on site even further.

Our digital services are continuing as normal, but it's taking longer than usual to process paper documents, forms and letters. This includes orders for certified copies and certificates.

If you can, [file online](#) to make sure your documents are processed quickly.

We'll keep you updated.

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