

OGCIO sets up "iAM Smart" mobile registration teams at TD's Licensing Offices (with photo)

The Secretary for Innovation and Technology, Mr Alfred Sit, today (May 19) visited the "iAM Smart" mobile registration team at the Transport Department (TD)'s Hong Kong Licensing Office to learn more about their work and encourage the team to help more people register for "iAM Smart" for fostering smart city development and bringing greater convenience to the public.

Mr Sit said, "We have deployed 'iAM Smart' mobile registration teams to the TD's Licensing Offices to actively promote 'iAM Smart' and provide one more option for individual registered vehicle owners. Citing renewal of vehicle licences as an example, members of the public who have registered for 'iAM Smart+', which comes with a digital signing function, can easily sign and submit applications online. There is no need to queue in person at the Licensing Offices even though submission of forms with an applicant's signature and other related documents is required, making the process swift and convenient."

The Office of the Government Chief Information Officer (OGCIO) will set up mobile registration teams at the four Licensing Offices of the TD to help members of the public register for "iAM Smart+" from today onwards.

Riding on the launch of "iAM Smart", the TD has upgraded 12 types of its existing online licensing application services in phases since December 2020 (see Annex), and plans to adopt "iAM Smart" for authentication in more online licensing services with a view to allowing members of the public to fill in and submit applications online without having to queue up for counter services at the Licensing Offices.

Members of the public who have registered for "iAM Smart+", which comes with a digital signing function, can digitally sign and submit online applications for renewal of vehicle licences and full driving licences. Those who have yet to register and wish to submit licence applications online can approach the mobile registration teams to register for "iAM Smart+".

"iAM Smart" mobile registration services at the Licensing Offices are as follows:

Starting from May 19

- Hong Kong Licensing Office: 3/F, United Centre, 95 Queensway, Hong Kong
- Kwun Tong Licensing Office: 5/F, Kowloon East Government Offices, 12 Lei Yue Mun Road, Kowloon
- Sha Tin Licensing Office: 2/F, Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, New Territories

Starting from June 1

- Kowloon Licensing Office: 2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon

The service hours are from 9am to 2pm and from 3pm to 5pm from Monday to Friday, and closed on Saturday, Sunday and public holidays.

Since the launch of the one-stop personalised digital service platform "iAM Smart" in December 2020, more than 1.3 million people have already registered as "iAM Smart" users, and over 200 commonly used government, public and private online services are now accessible through the platform. The OGCI0 has been actively promoting the adoption of "iAM Smart" by government bureaux and departments, so as to bring greater convenience to the public with the development of more digital government services and streamlined business processes. The public can complete the required procedures online without having to visit respective offices in person.

An "iAM Smart" account is available in two versions, namely "iAM Smart" and "iAM Smart+". "iAM Smart" provides authentication, "e-ME" form filling, and personalised notifications functions, while the "iAM Smart+" version provides an additional function of digital signing with legal backing. Apart from using the mobile registration team services, members of the public may register for "iAM Smart" with a few simple steps using the "iAM Smart" mobile app downloaded from the app stores. They may also visit the "iAM Smart" self-registration kiosks set up at various locations throughout Hong Kong or visit the registration service counters located at any of the post offices (except mobile post offices) to directly register for "iAM Smart+". Information about the registration services is available on the "iAM Smart" thematic website (www.iamsmart.gov.hk).

